

The Ship's Store

(Campus Bookstore at SUNY Maritime College)

Policy & Procedures

Mission:

The Ship's Store, your campus bookstore, will always strive for excellent customer service. The student body, the faculty, staff and school visitors are always encouraged to suggest improvements to our inventory and policies to best meet our customer's needs.

Return Policy:

Refunds are available on any purchase returned within a two week period when accompanied with the original register receipt.

Exchanges are permitted within a four week period when accompanied with the original register receipt.

All returned merchandise must be in new and resaleable condition.

Some textbook restrictions apply and will be posted in the store.

Textbook Buyback Policies:

We will buy back textbooks everyday, no matter where they were purchased.

The buyback dollar amount will be determined by the Follett Higher Education Group "Buyback Computer".

Store Hours:

During the regular school year the Ship's Store will be open Monday to Friday from 9:00 AM until 5:30 PM and on Saturdays from 10:00 AM to 4:00 PM.