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## Facilities Engineer Job

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**Date:** Apr 8, 2015  
**Location:** Highlands Ranch, CO, US

Facilities Engineer

**Location:** United States-CO-Highlands Ranch  
**Organization:** Technology  
**Job:** Facilities Management  
**Job Number :**152037

### Description

Visa operates the world's largest retail electronic payments network and is one of the most recognized global financial services brands. Visa facilitates global commerce through the transfer of value and information among financial institutions, merchants, consumers, businesses and government entities.

We offer a range of branded payment product platforms, which our financial institution clients use to develop and offer credit, charge, deferred debit, prepaid and cash access programs to cardholders. Visa's card platforms provide consumers, businesses, merchants and government entities with a secure, convenient and reliable way to pay and be paid in 170 countries and territories.

### Position Summary

The Visa Facilities department is responsible for managing the design, planning, construction and maintenance of equipment, machinery, buildings, and other facilities. This function plans, budgets, and schedules facility modifications, including estimates on equipment, labor, materials and other related costs. The facilities function designs organizational policies relevant to the facilities department and develops criteria and performance specifications required to meet unique operating requirements and building and safety codes.

As a Facilities Engineer you will draw from your data center infrastructure and controls background to follow operational guidelines, and execute troubleshooting procedures for our mechanical, electrical, and controls systems. You will utilize vendor relationships, perform maintenance, follow process and procedures and ensure that all possible infrastructure scenarios are addressed and solutions are implemented. In order to succeed in this critical role you must have a sound knowledge of HVAC, large chilled water plants and other systems associated with mission critical data centers. Additionally, must have a strong understanding of 2N electrical infrastructure and its key integration points in supporting mission critical cooling infrastructures and IT critical environment.

### Responsibilities:

- Support service delivery to ensure contracted service level agreements and key performance indicators are met or exceeded.
- Pursue continuous improvement in operations, cost, and quality performance.
- Follow existing procedures and implement needed additional maintenance processes.
- Record facility problems, analyze data, work orders, tickets, and prepare proposals and reports.

### Qualifications

- Bachelor's Degree or equivalent work experience. Requires a minimum of 12 years progressively responsible experience in data center technical support role in the financial or information services industry.
- Ability to represent technical and business issues and solutions to multiple levels internally and externally to support strategic organizational plans.
- Exhibit advanced problem solving skills.
- Demonstrated effective professional verbal and written communication skills, presentation skills.
- Demonstrated strong leadership capabilities and interpersonal skills.
- Demonstrated ability to work in a complex organization to determine business and customer needs, providing the best solution to meet those needs.
- Ability to develop compelling fact-based recommendations in written and presentation form using data, graphics, and effective storytelling to communicate insights and implications for decision making
- Ability to gather information, while also filtering large amounts of data to identify meaningful patterns and insights
- Excellent communication skills, including the ability to communicate analytics to a non-technical audience
- Business and financial acumen
- Ability to deal with ambiguity, multitask and manage dynamically changing, competing priorities and deadlines
- Detailed oriented and proven ability to manage multiple, cross functional initiatives with overlapping timelines and deliverables
- Working knowledge of building management systems and/or building automation systems preferred
- Cognizant of and observes industry safety practices
- Experience with N+1 or greater critical facility environments
- Knowledge of electrical systems with solid understanding of core data center infrastructure components, chillers, cooling towers, diverse and redundant power facilities

**Nearest Major Market:** Denver

**Job Segment:** Facilities, Construction, HVAC, Data Center, Technical Support, Operations, Engineering, Technology

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