Motorist Assists

**Dead or bad battery:** At the University Police Department, located at the entrance to campus, you may borrow a Portable Battery Booster Pack. Please be prepared to surrender your driver’s license or Maritime ID card, when you borrow the booster pack. Your ID card will be returned to you, when you return the booster pack. Once you connect the booster pack to your battery, you may attempt to start your vehicle.

**Vehicle Lockout:** At the University Police Department, located at the entrance to campus, you may borrow a rudimentary vehicle lockout tool. Please be prepared to surrender your driver’s license or Maritime ID card, when you borrow the lockout tool. Your ID card will be returned to you, when you return the lockout tool. If you are not successful with gaining access into your vehicle, be prepared to call a locksmith, tow service or auto club if you belong to one, to assist you with gaining access to your vehicle.

**Disabled Vehicles:** If your vehicle is disabled and is illegally parked or will be illegally parked if not moved by a certain time, contact University Police at 718-409-7311. An officer will meet you at your vehicle and assess whether to issue a “Disabled Vehicle” tag which permits you to leave the vehicle where it is until a certain time and date or advise you that you must remove your vehicle from its current location immediately even if that means having the vehicle towed (Snow Plowing, hazardous location).